

Gratopia - Rules, Guidelines & Information

This book contains information on our staff roles and their responsibilities. This book also contains the rules & guidelines we have in place to keep the server a safe.

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General Rules

You must follow these rules across all platforms related to Gratopia, including its Discord, Minecraft Server, and in DMs with other players. You are not allowed to use "I didn't read the rules" as an excuse.

1. Follow TOS.

Members are required to comply with Discord [Terms of Service](#) and [Community Guidelines](#)

2. Do not waste the time of staff members.

Please avoid wasting the time of staff members, whose role is to ensure the safety and enjoyment of all players. If you have any issues or concerns, please raise them politely and constructively.

3. Use common sense.

Before contacting a staff member, consider whether the action you are taking is appropriate, or brainstorm solutions to the issue at hand. A question like "hey am I allowed to use xray" will likely be ignored.

In-game Rules

These rules can be found in game by typing the command /rules

Chat Rules

PDA (Public Display of Affection)

- 1st Offense Warning
- 2nd Offense 5 Minute Mute
- 3rd+ Offense ± 30 Minute Mute

Begging

- 1st Offense Warning
- 2nd Offense 5 Minute Mute
- 3rd+ Offense ± 30 Minute Mute

Encouraging Rule Breaking

- 1st Offense Warning
- 2nd Offense 5 Minute Mute
- 3rd Offense 10 Minute Mute
- 4th+ Offense ± 15 Minute Mute

Spamming

- 1st Offense Warning
- 2nd Offense 10 Minute Mute
- 3rd Offense 30 Minute Mute
- 4th+ Offense ± 3 Hour Mute

Bypassing Chat Filter

- 1st Offense Warning
- 2nd Offense 10 Minute Mute
- 3rd Offense 30 Minute Mute
- 4th+ Offense ± 1 Hour Mute

Inappropriate Messages

- 1st Offense 1 Hour Mute

- 2nd Offense 3 Hour Mute
- 3rd Offense 6 Hour Mute
- 4th+ Offense ± 12 Hour Mute

Toxicity

- 1st Offense 1 Hour Mute
- 2nd Offense 3 Hour Mute
- 3rd Offense 6 Hour Mute
- 4th+ Offense ± 12 Hour Mute

Bigotry

- 1st Offense 1 Day Mute
- 2nd+ Offense ± 14 Day Mute

Violent Threats

- 1st Offense 1 Day Mute
- 2nd+ Offense ± 14 Day Mute

Advertising

- 1st Offense 1 Day Mute
- 2nd+ Offense ± 14 Day Mut

Gameplay Rules

Nicknames

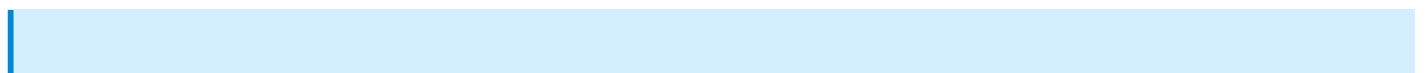
- 1st Offense Warning
- 2nd Offense Warning
- 3rd Offense Removal of /nick

Xray

- 1st Offense 12 Hour Ban
- 2nd Offense 1 Day Ban
- 3rd+ Offense ± 3 Day Ban

Exploiting

- 1st Offense 1 Day Ban
- 2nd Offense 3 Day Ban
- 3rd+ Offense ± 7 Day Ban



Depending on the serverity of the exploit, we may keep the player banned until they tell Admins how to reproduce the exploit.

Cheating

- 1st Offense 1 Day Ban
 - 2nd Offense 3 Day Ban
 - 3rd+ Offense ± 7 Day Ban
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Voicechat Rules

General Rules

- 1st+ Offense Varies

Music & Soundboards

- 1st Offense Warning
- 2nd Offense 6 Hour Ban
- 3rd+ Offense ± 12 Hour Ban

Screaming

- 1st Offense Warning
- 2nd Offense 6 Hour Ban
- 3rd+ Offense ± 12 Hour Ban

Staff Roles & Responsibilities

Staff members have to meet some requirements. They must be at least 15 years old. They must have a minimum 10 hours of playtime on the server. They also must have a microphone and recording capability. Finally, they must not have any recent punishments on our platforms.

Position Overview

Staff members are looked up to on the server so they must be formal and friendly at most/all times. They must work as a team with everyone and must be respectful. If they act inappropriate, people who look up to them may copy them and think that type of behavior is okay. They should always set a great example for others.

As a staff member, their role should not be abused. This means they shouldn't use their role for their own gain. Their responsibility is to make sure all players on the server and in the discord are acting respectful and correctly.

They are allowed to use their staff permissions at any give time with no limit on how much they use them, but they should only use it for things like helping players or catching a cheater. This should not be abused and vanish should be toggled off after use to prevent any confusion

They must notify management if they are going to be inactive for 3 or more days. If they are going to be inactive for longer than a month, they need to request a leave of absence.

Founder

- The Founder is the original creator of Gratopia, guiding its inception and shaping its core identity.
- Holds ultimate authority in all significant matters concerning the server.
- Operates mostly behind the scenes, influencing major decisions and developments.
- Provides overarching guidance to the Executives and Management, ensuring alignment with the server's vision.
- Covers all expenses and funding needs of the server, ensuring its financial stability.
- This role is compensated and involves financial responsibility for the server.

Executive

- Executives hold the highest level of authority within Gratopia.
- Responsible for making strategic decisions that shape the direction and future of the server.

- Develop and implement server policies, rules, and procedures to ensure smooth operations and a positive player experience.
- Lead and guide the Management team, providing support and direction as needed.
- Oversee all major projects and initiatives, ensuring they align with the server's vision and goals.
- Act as the face of Gratopia in external communications and collaborations with other servers or entities.
- Provide mentorship and professional development opportunities for staff members.
- This role is voluntary and could sometimes be compensated.

Management

- Extremely experienced staff members.
- Extremely knowledgeable of Gratopia's rules, procedures and staff hierarchy.
- Work closely with other Management and the Executives of the server.
- Help with management tasks and difficult player scenarios.
- This role is voluntary and not compensated.

Staff

- Provide a clean and safe environment on the server.
- Experienced staff members that have proven themselves through hardwork and dedication.
- Responsible for chat moderation, game moderation and answering frequently asked questions.
- Have access to moderation commands that allow them to warn, temporarily and permanently ban, temporarily and permanently mute, clear the servers chat, check the punishment history of a player, vanish, get chat filter alerts and get anti cheat alerts. They also have access to bypass claims and they can inspect block data.
- Not to punish for cheating that has been automatically handled with by our Anti Cheat (Example: It's the player's first join and they use a movement hack, they will end up getting kicked. They should not punish for this offense)
- Have the opportunity join any sub team (ban appeals, YouTube rank applications & other things) of the server.
- This role is voluntary and not compensated.

Trainee

- Provide a welcoming a helpful vibe to the server.
- Responsible for chat moderation (not including filtered messages) and answering frequently asked questions.
- Have access to moderation commands that allow them to kick, temporarily mute, warn, check the history of a player, vanish and get chat filter alerts.
- Not to punish for anti-cheat flags or hacking.
- This role is voluntary and not compensated.

Gratopia Quality Assurance Team

Gratopia's QA team, composed of active and knowledgeable players, helps identify issues and provide suggestions to ensure player satisfaction. This team will have the opportunity to give input on new server features before anyone else, participate in BETA testing, and more.

Below is a description of the QA role and what to expect from it:

- Assist the staff team in identifying bugs and exploits by ensuring players report bugs to staff members.
- Test bug fixes to confirm their effectiveness.
- Have the opportunity to get involved with testing new features.
- Suggest new server features to enhance player experience and provide constructive feedback on proposed features.
- Ensure that staff are kept up to date on player concerns.
- Be active in-game and on Discord to help identify ways to improve the player experience.

What are the requirements to be apart of the QA team?

- We are looking for members who are familiar with the server.
- To be eligible for the position, you must have played on Gratopia for over one month and have an unshared, full-access Java Edition Minecraft account.
- We seek players willing to spend some of their time testing server features and bugs.
- Open-minded individuals who can provide constructive feedback are highly desired.
- Candidates are expected to follow server rules and should not have an extensive history of infractions or current permanent punishments that could complicate communications.

Where do you apply?

If you are interested in joining the QA team, please fill out an application [here](#).